

Static Site Hosting terms

Customer terms | Updated 2026-09-10

Status: owner-approved business terms, updated 2026-09-10. These terms have not been reviewed by an attorney; legal review is deferred until the business has completed one year of paid operation and is profitable.

These terms become binding only when incorporated into a quote or agreement that the client accepts.

Service and price

SloanOps Static Site Hosting is **\$10 per site per month**. It is intended for one simple public, static website hosted on the SloanOps-supported deployment platform. A subdomain is a separate site unless the final agreement says otherwise.

Included service

The plan includes HTTPS/TLS, public delivery, deployment from the approved source repository, basic platform upkeep, and one standard low-volume contact form delivered to one client-approved email address. Basic availability monitoring may be configured for a supported site.

The contact form includes Turnstile, server-owned routing, bounded standard fields, basic abuse controls, and shared Cloudflare Email platform cost. It does not include file uploads, custom fields or logic, multiple destinations, autoresponders, newsletters, CRM/helpdesk/SMS actions, a submission dashboard, or retained submission storage. Email acceptance or sending does not guarantee inbox delivery; the client must maintain and monitor the approved destination mailbox.

The plan is hosting and platform operation, not an unlimited support or content-editing plan. It does not include ongoing edits, new pages, redesigns, content writing, SEO campaigns, custom development, account/log-in features, e-commerce, payment processing, mailbox or business-email hosting, client-specific paid third-party services, or vendor-license costs.

Hosted setup and migration

A hosted website setup starts at **\$300**. The setup price assumes continued SloanOps hosting and is not the purchase price for a portable website or source repository. A simple migration of an existing portable static site starts at **\$25**. The approved quote defines scope, supplied materials, functionality, launch timing, and any work that falls outside the starting price.

Optional domain registration and management

For **\$5 per domain per month**, SloanOps can register and renew one standard domain and manage the website-related DNS while the associated website subscription is active and paid. When SloanOps

purchases or registers the domain, the add-on has a six-month minimum. Ending it during those six months incurs one **\$50 early domain-management termination and transfer fee** instead of the remaining monthly add-on charges. After six months, SloanOps charges no internal transfer fee; registrar or registry charges remain the client's responsibility. The client remains the registrant and legal owner. Availability is not guaranteed; premium, aftermarket, unusually priced, restricted, or specialized domains require a separate quote. See the domain terms.

Billing and late payment

Hosting and recurring add-ons are billed monthly in advance. Each invoice is due immediately on its renewal date with Net 0 terms. The subscription renews monthly until canceled. SloanOps charges no late fee.

If payment remains unpaid for seven calendar days, SloanOps may suspend the entire public website and contact form. Suspension does not delete the Worker, repository, domain, or recovery resources. SloanOps restores service after the account is paid. If payment remains unpaid for 30 calendar days, SloanOps may terminate the service and begin the cancellation and offboarding process.

Changes and support

Changes are separately approved. A well-defined request may receive a fixed quote. Exploratory or evolving work is **\$125/hour, billed in one-hour increments**, after written approval.

Standard questions and requests are handled during normal business hours with a target acknowledgement within two business days. Availability monitoring, when configured, is the primary route for a verified site-outage alert; email is not an emergency-alert channel.

Client responsibilities

Unless the domain add-on is selected, the client purchases and renews its domain name and controls its registrar account. With the add-on, SloanOps manages registration, renewal, and website DNS while the client retains ownership. The client supplies and owns its content, confirms that it may be used, and remains responsible for business claims, legal notices, accessibility obligations, and accuracy.

SloanOps pays the shared platform cost for the included standard contact form. The client pays for client-specific third-party services and licenses. The client also owns its payment-processor account and is responsible for payment processing, fees, taxes, chargebacks, fulfillment, and customer obligations.

Website source, license, and content ownership

The client owns its domain, supplied photographs and files, logos and brand assets, business facts, and site-specific written content. SloanOps owns and retains the website source and repository, templates, reusable components, deployment workflows, platform integrations, and general implementation methods. During an active paid subscription, the client receives a limited license to use the completed website through SloanOps hosting.

Repository access and a deployable or compiled copy of the website are not included. A portable-site purchase, Astro repository handoff, or conversion to standalone HTML/CSS/JavaScript is not currently offered and requires a separate future quote and agreement.

Availability and reasonable use

SloanOps maintains the supported platform and responds to verified outages, but this plan does not promise uninterrupted availability or a service-level credit unless the signed agreement expressly adds one.

SloanOps may temporarily limit or disable a form that is abused, threatens the shared platform, violates law, or materially exceeds the ordinary low-volume business-inquiry use of this plan. SloanOps will restore it after the risk is resolved or quote an appropriate higher-volume or custom service.

Cancellation, handoff, and deletion

The client may cancel at any time. Cancellation normally becomes effective at the end of the current paid billing period. The client may request immediate shutdown, but no refund or prorated credit is due. Setup fees and completed monthly charges are nonrefundable except for duplicate charges or billing errors. If SloanOps ends service without cause before the paid period ends, SloanOps will refund the unused portion of that period.

When cancellation becomes effective, SloanOps disables the contact form, removes the production domain attachment in a safe order, and deletes the public Worker. SloanOps retains the private repository for 30 days solely for recovery and content handoff, then deletes it unless another written retention duty applies.

After the account is paid, SloanOps provides the client's supplied originals still held by SloanOps, corresponding optimized site images, logos and brand assets, final site-specific written content in a readable format, and a basic content inventory. The handoff does not include the Git repository, Astro source, compiled site, deployment workflows, credentials, shared contact-form service, or SloanOps reusable components.

The approved source, Git history, repeatable deployment, and retained Cloudflare deployment versions form the recovery path for the static website. SloanOps can redeploy an approved Git revision or roll back to a retained platform version when available.

This version recovery covers the static website bundle, not external services, form submissions, email, customer databases, payment data, or other third-party content. Separate data-backup or restoration coverage is not promised unless SloanOps documents and successfully tests it for the site.

Privacy and acceptable use

The contact form is for ordinary business inquiries and must not be used for passwords, payment-card data, medical information, or other sensitive data. Form data may pass through SloanOps' disclosed hosting, spam-protection, and email providers. The client is responsible for its privacy notice and for how it uses messages after delivery. SloanOps does not provide permanent submission storage under this plan.

The client may not use the site or form for unlawful content, phishing, malware, spam, impersonation, infringement, or activity that threatens the shared platform. SloanOps may immediately suspend an affected service when reasonably necessary to address a security, legal, or abuse risk.

Warranties and liability

SloanOps will use commercially reasonable care to operate the supported service. Except where law does not allow an exclusion, the service is otherwise provided without warranties of uninterrupted availability, inbox delivery, search ranking, sales results, legal or regulatory compliance, or compatibility with every device or third-party service.

To the maximum extent permitted by law, neither party is liable for indirect, special, incidental, consequential, or lost-profit damages. SloanOps' total ordinary direct liability arising from the agreement is limited to the total amount the client paid SloanOps under that agreement during the 12 months before the event giving rise to the claim. This limit does not apply where applicable law prevents it.

Governing law, notices, and acceptance

Florida law governs the agreement. Before filing a claim, each party will make a good-faith effort for 30 days to resolve the dispute. Any claim that remains will be brought in a court with jurisdiction where SloanOps has its principal office, unless applicable law requires another location.

Operational and billing notices may be sent to the email addresses recorded on the account. The agreement may be accepted through a signed quote or an explicit electronic acceptance that identifies the applicable terms version and gives the client a retainable copy. Changes to an accepted agreement require a later written agreement; merely updating a public webpage does not replace the accepted terms.